

# Comscore Reports Fourth Quarter and Full Year 2020 Results

Stockholders Approve Investment Transactions

Continued Expansion of National and Local TV Partnerships

RESTON, Va., March 10, 2021 - Comscore, Inc. (Nasdaq: SCOR), a trusted partner for planning, transacting and evaluating media across platforms, today reported financial results for the fourth quarter and full year ended December 31, 2020.

## Fourth Quarter 2020 Financial Highlights

- Revenue for the fourth quarter was \$90.0 million compared to \$95.2 million in the prior-year quarter
- Net loss of \$13.2 million, or \$(0.18) per share, compared to a net loss of \$21.4 million, or \$(0.31) per share in the year-ago quarter
- Adjusted EBITDA of \$9.4 million compared to \$5.5 million in the prior-year quarter; current period includes a \$2.0 million one-time non-cash reduction to cost of revenues related to a revenue-share arrangement

## Full-Year 2020 Financial Highlights

- Revenue for 2020 was \$356.0 million compared to \$388.6 million in 2019
- Net loss of \$47.9 million, or \$(0.67) per share, compared to \$339.0 million, or \$(5.33) per share in 2019; loss includes impairment charges of \$4.7 million and \$241.6 million for 2020 and 2019, respectively
- Adjusted EBITDA of \$32.3 million compared to \$6.2 million in 2019
- Cash, cash equivalents and restricted cash of \$50.7 million as of December 31, 2020 compared to \$66.8 million as of December 31, 2019

#### Recent Key Renewals, Partnerships and New Business Developments

- Syndicated Digital Renewals include Hearst, Readers Digest Canada, Trusted Media Brands and Magnite while adding Texas Monthly, Team Liquid, Pocket Outdoor, and Anzu as new clients
- Agency Expanded partnership with dentsu Media to incorporate local television audience and impression-based solutions in local market buying; secured exclusive local television currency agreement with The Moran Group for 20 markets and an exclusive currency deal with Strong Automotive Merchandising Partners across 20 markets
- National TV Secured renewals with two of the top five media companies
- Local TV Expanded partnership with Gray, 87 of 94 Gray markets now using Comscore as exclusive selling and
  posting currency, including Gray's largest market, Cleveland; Tegna renewal includes 22 total markets, adding 6
  new markets, and 16 of 22 total markets are using Comscore as exclusive selling and posting currency. Other
  renewals include Graham Media Group and Griffin Communications
- Activation Expanded data agreement with Omnicom; launched patent-pending contextual targeting solution for livestreaming connected TV content, the industry's first solution to contextually categorize livestreaming
- International CTV Expanded measurement solutions in Australia

"Comscore showed a strong focus on operating performance during a challenging time," said Bill Livek, CEO and Executive Vice Chairman of Comscore. "We saw continued improvement in many areas of our business, and with the stockholder vote now completed, we are laser focused on executing our plan and excited about our ability to grow revenue from our audience, content and impression based currencies."

Total revenue in the fourth quarter of 2020 was \$90.0 million, down from \$95.2 million in the year-ago quarter, primarily from lower syndicated digital and movie revenue offset by increases in custom marketing solutions and Activation.

Ratings and Planning revenue was \$63.6 million in the fourth quarter of 2020, compared to \$66.8 million in the year-ago quarter. The decrease compared to the same period in the prior year was the result of a decline in revenue from syndicated digital products, partially offset by higher National and Local TV revenue. While lower compared to the fourth quarter of 2019, syndicated digital was flat on a sequential basis. TV continued to experience higher revenue compared to the prior year as we continued to expand partnerships in 2020.

Analytics and Optimization revenue was \$19.3 million in the fourth quarter of 2020, compared to \$17.7 million in the year-ago quarter. The increase was related to higher revenue across products, including digital custom marketing solution sales and Lift. Activation also increased compared to the prior year as well as compared to prior quarters, which were impacted by the pandemic.

Movies Reporting and Analytics revenue was \$7.1 million in the fourth quarter of 2020, compared to \$10.7 million in the year-ago quarter. Revenue continues to be impacted by ongoing theater closures. We expect theater closures to continue affecting Movies revenue until the major theater chains reopen across the U.S. and abroad.

Expenses from cost of revenues, sales and marketing, research and development and general and administrative were \$85.0 million compared to \$95.9 million in the year-ago quarter. The decrease relates to a reduction in compensation expense due to lower headcount, as well as lower facility costs, professional fees and other general operating expenses. In the fourth quarter of 2020, the company recorded a \$2.0 million one-time non-cash reduction to cost of revenues related to a revenue-share arrangement.

Net loss for the fourth quarter of 2020 was \$13.2 million, or (0.18) per share, compared to a net loss of \$21.4 million, or (0.31) per share reported in the year-ago quarter.

For the fourth quarter of 2020, non-GAAP adjusted EBITDA was \$9.4 million, compared to \$5.5 million in the year-ago quarter. Fourth quarter adjusted EBITDA includes a \$2.0 million one-time non-cash reduction to cost of revenues related to a revenue-share arrangement. Adjusted EBITDA excludes stock-based compensation expense; impairment charges; change in fair value of financing derivatives and warrants liability; restructuring expense; and other items as presented in the accompanying tables.

## **Full-Year Summary Results**

Total revenue for the full year of 2020 was \$356.0 million compared to \$388.6 million in 2019.

Ratings and Planning revenue was \$253.7 million compared to \$271.6 million in the prior year, primarily driven by a decrease in revenue from syndicated and digital products, partially offset by higher National and Local TV revenue.

Analytics and Optimization revenue was \$69.1 million compared to \$74.7 million in the prior year, primarily driven by lower sales and deliveries of digital custom solutions, survey and Lift products in 2020. The decrease was offset by an increase in revenue from Activation products, which continued to experience year-over-year growth.

Movies Reporting and Analytics revenue was \$33.3 million compared to \$42.3 million in the prior year. Revenue continues to be impacted by ongoing theater closures. We expect theater closures to continue affecting Movies revenue until the major theater chains reopen across the U.S. and abroad.

Expenses from cost of revenues, sales and marketing, research and development and general and administrative were \$345.4 million compared to \$417.0 million in the prior year. The decrease relates to a reduction in compensation expense due to lower headcount, as well as lower facility costs, professional fees, other general operating expenses and the revenue-share cost reduction described above. A portion of this reduction relates to temporary actions the company implemented to reduce costs given the current economic uncertainty.

Net loss for the full year 2020 was \$47.9 million, or \$(0.67) per share, compared to a net loss of \$339.0 million or \$(5.33) per share in 2019. In 2020, the company took a non-cash impairment charge totaling \$4.7 million relating to operating right-of-use assets. In 2019, the company took non-cash impairment charges totaling \$241.6 million relating to an intangible asset and goodwill.

For the full year of 2020, non-GAAP adjusted EBITDA was \$32.3 million, compared to \$6.2 million in 2019.

## **Balance Sheet and Liquidity**

As of December 31, 2020, cash, cash equivalents and restricted cash totaled \$50.7 million, including \$19.6 million in restricted cash. Total debt principal as of December 31, 2020, including \$204.0 million of senior secured convertible notes, was \$221.9 million. As previously disclosed, the company expects to use proceeds from the investment transactions to extinguish the senior secured convertible notes and will also extinguish its foreign secured term note with cash from its balance sheet.

#### 2021 Outlook

Based on current trends and expectations, the company believes full-year 2021 revenue will increase between 3% and 5% over 2020, driven by a stabilization in syndicated digital revenue, growth in TV revenue, increased Activation revenue and improvement during the year in Movies. The company expects an adjusted EBITDA margin of 6% to 8% for the full year 2021.

Upon closing of the investment transactions, the Company expects to record a non-cash charge that will include extinguishment of debt and associated derivatives, issuance of 3.15 million conversion shares to affiliates of Starboard Value LP, and an antidilution adjustment to the Series A warrant exercise price, which is expected to reset to the transaction price of \$2.47 upon closing. The non-cash charge at closing is estimated to range between \$15 million and \$25 million on a GAAP basis based on recent trading prices, but could vary depending on the market price of the Company's common stock on the closing date and other variables. The charge is not expected to have an impact to adjusted EBITDA.

The company does not provide GAAP net income (loss) on a forward-looking basis because it is unable to predict with reasonable certainty its future stock-based compensation expense, litigation and restructuring expense, fair value adjustments for financing derivatives and warrants, variable interest expense, and any unusual gains or losses without unreasonable effort. These items are uncertain, depend on various factors, and could be material to results computed in accordance with GAAP. For this reason, the company is unable without unreasonable effort to provide a reconciliation of adjusted EBITDA or adjusted EBITDA margin to the most directly comparable GAAP measure, GAAP net income (loss), on a forward-looking basis.

#### Conference Call Information for Today, Wednesday, March 10 at 8:00 a.m. ET

Management will provide commentary on the company's results in a conference call on Wednesday, March 10, at 8:00 a.m. ET. To access this call, dial +1 844-229-7593 (U.S. and Canada) or +1 314-888-4258 (international) and reference Conference ID # 4448163. Participants are advised to dial in at least 15 minutes prior to the call to register. Additionally, a live webcast of the conference call will be available on the Investor Relations section of the Company's website at ir.comscore.com/events-presentations.

Following the conference call, a replay will be available by dialing +1 855-859-2056 (U.S. and Canada) or +1 404-537-3406 (international) with Conference ID #4448163. The replay will also be available via webcast at ir.comscore.com/events-presentations.

#### **About Comscore**

Comscore is a trusted partner for planning, transacting and evaluating media across platforms. With a data footprint that combines digital, linear TV, over-the-top and theatrical viewership intelligence with advanced audience insights, Comscore

allows media buyers and sellers to quantify their multiscreen behavior and make business decisions with confidence. A proven leader in measuring digital and TV audiences and advertising at scale, Comscore is the industry's emerging, third-party source for reliable and comprehensive cross-platform measurement.

## **Cautionary Note Regarding Forward-Looking Statements**

This press release contains forward-looking statements within the meaning of federal and state securities laws, including, without limitation, Comscore's expectations, forecasts, plans and opinions regarding its strategic plans, expected revenue growth and adjusted EBITDA margin for 2021, the continued impact of the Covid-19 pandemic on the company's business (including with respect to related theater closures), the pending investment transactions, extinguishment of the senior secured convertible notes and secured term note, and the amount and components of any charge related to the investment transactions, including any extinguishment of debt or adjustment to the Series A warrant. These statements involve risks and uncertainties that could cause actual events to differ materially from expectations, including, but not limited to, changes in the investment transactions or related commercial agreement terms, delays in closing the investment transactions, changes in the company's business, external market conditions, the impact of the Covid-19 pandemic and related government mandates, and Comscore's ability to achieve its expected strategic, financial and operational plans. For additional discussion of risk factors, please refer to Comscore's respective Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, and other filings that Comscore makes from time to time with the U.S. Securities and Exchange Commission (the "SEC"), which are available on the SEC's website (www.sec.gov).

Investors are cautioned not to place undue reliance on our forward-looking statements, which speak only as of the date such statements are made. Comscore does not intend or undertake, and expressly disclaims, any duty or obligation to publicly update any forward-looking statements to reflect events, circumstances or new information after the date of this press release, or to reflect the occurrence of unanticipated events.

## **Use of Non-GAAP Financial Measures**

To provide investors with additional information regarding our financial results, we are disclosing herein adjusted EBITDA and non-GAAP net income (loss), which are non-GAAP financial measures used by our management to understand and evaluate our core operating performance and trends. We believe that these non-GAAP financial measures provide useful information to investors and others in understanding and evaluating our operating results, as they permit our investors to view our core business performance using the same metrics that management uses to evaluate our performance. Nevertheless, our use of these non-GAAP financial measures has limitations as an analytical tool, and investors should not consider these measures in isolation or as a substitute for analysis of our results as reported under GAAP. Instead, you should consider these measures alongside GAAP-based financial performance measures, net income (loss), various cash flow metrics, and our other GAAP financial results. Set forth below are reconciliations of these non-GAAP financial measures to their most directly comparable GAAP financial measure, net income (loss). These reconciliations should be carefully evaluated.

#### **Press**

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## COMSCORE, INC.

## CONSOLIDATED BALANCE SHEETS

(In thousands, except share and per share data)

Assets Current assets:  Cash and cash equivalents Restricted cash Accounts receivable, net of allowances of \$2,757 and \$1,919, respectively Prepaid expenses and other current assets  Total current assets Property and equipment, net Operating right-of-use assets Goodwill Intangible assets, net Deferred tax assets Other non-current assets  Total assets  Total assets  Sample of tackbolders' Fauity Current liabilities Accounts payable Accrued expenses Contract liabilities Customer advances Current portion of secured term note Current operating lease liabilities Warrants liability	19,615 69,379 16,910 137,030 30,973 28,959 418,327 52,340 2,741 7,600 677,970	\$ \$	46,590 20,183 71,853 15,357 153,983 31,693 36,689 416,418 79,559 2,374 2,979
Current assets:  Cash and cash equivalents  Restricted cash  Accounts receivable, net of allowances of \$2.757 and \$1.919, respectively  Prepaid expenses and other current assets  Total current assets  Property and equipment, net  Operating right-of-use assets  Goodwill  Intangible assets, net  Deferred tax assets  Other non-current assets  Total assets  I inhilities and Stockholders' Fanity  Current liabilities:  Accounts payable  Accrued expenses  Contract liabilities  Customer advances  Current portion of secured term note  Current operating lease liabilities	19,615 69,379 16,910 137,030 30,973 28,959 418,327 52,340 2,741 7,600 677,970	\$	20,183 71,853 15,357 153,983 31,693 36,689 416,418 79,559 2,374 2,979
Cash and cash equivalents Restricted cash Accounts receivable, net of allowances of \$2,757 and \$1,919, respectively Prepaid expenses and other current assets  Total current assets Property and equipment, net Operating right-of-use assets Goodwill Intangible assets, net Deferred tax assets Other non-current assets  Total assets  I inhilities and Stockholders' Fauity Current liabilities: Accounts payable Accrued expenses Contract liabilities Customer advances Current portion of secured term note Current operating lease liabilities	19,615 69,379 16,910 137,030 30,973 28,959 418,327 52,340 2,741 7,600 677,970	\$	20,183 71,853 15,357 153,983 31,693 36,689 416,418 79,559 2,374 2,979
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Operating right-of-use assets  Goodwill  Intangible assets, net  Deferred tax assets  Other non-current assets  Total assets  Liabilities and Stockholders' Equity  Current liabilities:  Accounts payable  Accrued expenses  Contract liabilities  Customer advances  Current portion of secured term note  Current operating lease liabilities	28.959 418.327 52.340 2.741 7.600 677.970	\$	36.689 416.418 79,559 2,374 2,979
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Intangible assets, net  Deferred tax assets  Other non-current assets  Total assets  Stabilities and Stabbaldars' Fauity  Current liabilities:  Accounts payable Accrued expenses Contract liabilities  Customer advances  Current portion of secured term note Current operating lease liabilities	52,340 2,741 7,600 677,970	\$	79,559 2,374 2,979
Deferred tax assets Other non-current assets  Total assets  Liabilities and Stockholders' Fauity Current liabilities: Accounts payable Accrued expenses Contract liabilities Customer advances Current portion of secured term note Current operating lease liabilities	2,741 7,600 677,970	<u>\$</u>	2,374 2,979
Other non-current assets  Total assets  Liabilities and Stockholders' Equity  Current liabilities:  Accounts payable  Accrued expenses  Contract liabilities  Customer advances  Current portion of secured term note  Current operating lease liabilities	7,600 677,970 36,640	\$	2,979
Total assets  Liabilities and Stackholders' Equity  Current liabilities:  Accounts payable  Accrued expenses  Contract liabilities  Customer advances  Current portion of secured term note  Current operating lease liabilities	36.640	\$	
Current liabilities:  Accounts payable  Accrued expenses  Contract liabilities  Customer advances  Current portion of secured term note  Current operating lease liabilities	36.640	\$	722 (05
Current liabilities:  Accounts payable \$ Accrued expenses  Contract liabilities  Customer advances  Current portion of secured term note  Current operating lease liabilities			723,695
Accounts pavable Accrued expenses Contract liabilities Customer advances Current portion of secured term note Current operating lease liabilities			
Accrued expenses Contract liabilities Customer advances Current portion of secured term note Current operating lease liabilities			
Contract liabilities Customer advances Current portion of secured term note Current operating lease liabilities	48,380	\$	44,804
Customer advances Current portion of secured term note Current operating lease liabilities			55,507
Current portion of secured term note Current operating lease liabilities	58,529		58,158
Current operating lease liabilities	12,477		9,886
	12,644		_
Warrants liability	7,024		6,764
	2,831		7,725
Other current liabilities	5,750		7,393
Total current liabilities	184,275		190,237
Senior secured convertible notes	192,895		184,075
Financing derivatives	11,300		21,587
Non-current operating lease liabilities	36,127		42,497
Non-current contract liabilities	4.156		291
Deferred tax liabilities	627		287
Non-current portion of secured term note	— O27		12,463
Other non-current liabilities	19,600		13,284
Total liabilities	448.980		464.721
Commitments and contingencies	440,700		404,721
Stockholders' equity:			
Preferred stock, \$0.001 par value per share; 5,000,000 shares authorized at December 31, 2020 and 2019; no shares issued or outstanding as of December 31, 2020 or 2019	_		_
Common stock, \$0.001 par value per share; 150,000,000 shares authorized as of December 31, 2020 and 2019; 79,703,342 shares issued and 72,938,546 shares outstanding as of December 31, 2020, and 76,829,926 shares issued and 70,065,130 shares outstanding as of December 31, 2019	73		70
Additional paid-in capital	1,621,986		1,609,358
Accumulated other comprehensive loss	(7,030)		(12,333)
Accumulated deficit  Accumulated deficit			(1,108,137)
Treasury stock, at cost, and 6.764.796 shares as of December 31, 2020 and 2019	(1,156,055)		(229,984)
<del>-</del>	228,990		258,974
Total stockholders' equity  Total liabilities and stockholders' equity  \$\square\$ \$\$\$	677,970		723,695

## COMSCORE, INC.

## CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE LOSS

(In thousands, except share and per share data)

	Years Ended December 31,							
		2020		2019		2018		
Revenues	\$	356,036	\$	388,645	\$	419,482		
Cost of revenues (1) (2)		100.712		100 (22		200.220		
Selling and marketing (1) (2)		180,712		199,622		200,220		
		70,220		89,145		108,395		
Research and development (1) (2)		38,706		61,802		76,979		
General and administrative (1) (2)		55,783		66,419		84,535		
Amortization of intangible assets		27,219		30,076		32,864		
Impairment of right-of-use and long-lived assets		4,671		_		_		
Impairment of goodwill		_		224,272		_		
Impairment of intangible asset				17.308		_		
Investigation and audit related		_		4,305		38,338		
Restructuring (2)				3,263		11,837		
Settlement of litigation, net				2,900		5,250		
Total expenses from operations		377,311		699,112		558,418		
Loss from operations		(21,275)		(310,467)		(138,936)		
Interest expense, net		(35,805)		(31,526)		(16,465)		
Other income (expense), net		14,554		1,654		(1,464)		
(Loss) gain from foreign currency transactions		(4,490)		336		1,303		
Loss before income taxes		(47,016)		(340,003)		(155,562)		
Income tax (provision) benefit		(902)		1,007		(3,706)		
Net loss	\$	(47,918)	\$	(338,996)	\$	(159,268)		
Nat loss par common share:	<del></del>							
Basic and diluted	\$	(0.67)	\$	(5.33)	\$	(2.76)		
Weighted-average number of shares used in per share calculation - Common Stock:								
Basic and diluted		71,181,496		63,590,882		57,700,603		
Comprehensive loss:								
Net loss	\$	(47,918)	\$	(338,996)	\$	(159,268)		
Other comprehensive income (loss):	7	( , , 20 )	Ť	(22 2,2 2 0)	_	(227,207		
Foreign currency cumulative translation adjustment		5,303		(1,712)		(4,397)		
Total comprehensive loss	\$	(42,615)	\$	(340,708)	\$	(163,665)		

<sup>(1)</sup> Excludes amortization of intangible assets, which is presented as a separate line item.

<sup>(2)</sup> Stock-based compensation expense is included in the line items above as follows:

	Years Ended December 31,						
		2020		2019		2018 (3)	
Cost of revenues	\$	1,288	\$	1,852	\$	6,349	
Selling and marketing		2,226		3,615		9,452	
Research and development		886		1,981		6,580	
General and administrative		5,673		9,247		14,770	
Restructuring				(137)		468	
Total stock-based compensation expense	\$	10,073	\$	16,558	\$	37,619	

<sup>(3)</sup> Stock-based compensation expense in 2018 includes \$28.5 million for awards granted under our 2018 Equity and Incentive Compensation Plan, which was approved by our stockholders in May 2018

# COMSCORE, INC. CONSOLIDATED STATEMENTS OF CASH FLOWS

(In thousands)

Next   1805		 2020	ears Er	2019	2018
Net   Dos	Operating activities:	2020	-	2017	2010
Amortization of intangible assets		\$ (47,918)	\$	(338,996) \$	(159,268)
Denociation	Adjustments to reconcile net loss to net cash provided by (used in) operating activity	, ,,,		, ,	, , ,
Sinch-based compensation expense   10.073   16.558   37.619     Non-eash interest expenses on senior secured convertible notes   9.180   17.371   6.242   4.812     Non-eash interest expenses on senior secured convertible notes   7.571   6.242   4.812     Non-eash operatine lease expense   5.555   5.369   — Impairment of richt-of-use and lone-lived assets   4.671   — — — — Provision for bad debts   1.693   727   966     Amortization expense of finance leases   1.652   2.413   — — A mortization of deferred financine costs   1.560   1.078   955     Chanace in fair value of interest make-whole derivative   871   1.00   0.3727   2.019     Change in fair value of financine derivatives   10.287   (5.100)   14.226     Change in fair value of financine derivatives   10.287   (5.100)   14.226     Change in fair value of financine derivatives   1.0287   (7.804)   (7.804)   (7.804)     Innaimment of goodwill   — 2.24.272   — 1.000   (7.204)   (7.804)	Amortization of intangible assets	27,219		30,076	32,864
Non-cash interest excesses on senior secured convertible notes	Depreciation	14,064		12,778	17,259
Accretion of debt discount	Stock-based compensation expense	10,073		16,558	37,619
Non-cash operating lease expense   5,555   5,369   Innaimment of right-of-use and long-lived assets   4,671   —   —   727   966   Amortization expense of finance leases   1,692   2,413   —   966   Amortization depense of finance leases   1,500   1,078   955   Change in fair value of interest make-whole derivative   871   —   —   —   —   —   —   —   —   —	Non-cash interest expense on senior secured convertible notes	9,180		17,374	_
Impairment of right-of-use and long-lived assets	Accretion of debt discount	7,571		6,242	4,812
Provision for bad debts	Non-cash operating lease expense	5,555		5,369	_
Amortization expense of finance leases	Impairment of right-of-use and long-lived assets	4,671		_	
Amortization of deferred financine costs         1,560         1,078         955           Change in fair value of interest make-whole derivative         871         —         —           Deferred tax provision (henefit)         10         3,727         2,019           Change in fair value of financine derivatives         (10,287)         (5,100)         14,226           Change in fair value of warrant liability         (4,894)         2,411         —           Impairment of induncible asset         —         17,308         —           Change in fair value of investment in equity securities         —         2,324         (1,443)           Other         37         (2)         568           Changes in operating assets and liabilities:         —         37         (2)         568           Changes in operating assets and liabilities:         —         2,024         2,738         4,707           Prepaid expenses and other assets         (6,283)         2,198         (2,891)           Accounts receivable         2,024         2,738         4,707           Prepaid expenses and other assets         (6,283)         2,198         (2,891)           Accounts pavable, accrued expenses, and other liabilities         17,000         1,341         (3,477)         (3,033) <td>Provision for bad debts</td> <td>1,693</td> <td></td> <td>727</td> <td>966</td>	Provision for bad debts	1,693		727	966
Change in fair value of interest make-whole derivative         871         —         —           Deferred tax provision (henefit)         10         0.3727)         2.019           Change in fair value of inancing derivatives         (10,287)         (5,100)         14.226           Change in fair value of warrant liability         (4,894)         2.411         —           Impairment of goodwill         —         224,272         —           Impairment of intancible ases         —         17,308         —           Change in fair value of investment in equity securities         —         2,324         (1,443)           Other         37         (2         568           Changes in operating assets and liabilities:         —         2,024         2,738         4,707           Prepaid expenses and other assets         (6,283)         2,198         (2,891)           Accounts payable, accrued expenses, and other liabilities         (17,095)         10,438         (4,955)           Contract liability and customer advances         7,341         (3,477)         (30,013)           Current operating lease liability         (6,327)         (7,638)         (1,500)           Net cash provided by (used in) operating activities         717         4,636         72,275	Amortization expense of finance leases	1,652		2,413	
Deferred tax provision (benefit)         10         (3.727)         2.019           Change in fair value of financing derivatives         (10.287)         (5.100)         14.226           Change in fair value of financing derivatives         (4.894)         2.411         ————————————————————————————————————	Amortization of deferred financing costs	1,560		1,078	955
Change in fair value of finamening derivatives         (10,287)         (5,100)         14,226           Change in fair value of warrant liability         (4,894)         2,411         —           Impairment of goodwill         —         224,272         —           Immairment of intangible asset         —         17,308         —           Change in fair value of investment in equity securities         —         2,324         (1,443)           Other         37         (2)         568           Changes in operating assets and liabilities:         —         2,224         2.738         4.707           Prepaid expenses and other assets         (6,283)         2,198         (2,881)           Accounts previable         2,024         2,738         4.707           Prepaid expenses and other assets         (6,283)         2,198         (2,881)           Accounts payable, accrued expenses, and other liabilities         (17,095)         10,438         (4,955)           Contract liability and customer advances         7,341         (3,477)         (30,013)           Current liability and customer advances         7,341         (3,477)         (30,013)           Current liability and customer advances         7,171         (4,636)         (72,575)           Investi	Change in fair value of interest make-whole derivative	871		_	
Change in fair value of warrant liability         (4,894)         2,411         —           Impairment of goodwill         —         224,272         —           Impairment of intamerible asset         —         17,308         —           Change in fair value of investment in equity securities         —         2,324         (1,443)           Other         37         (2)         568           Changes in operating assets and liabilities:         —         2,024         2,738         4,707           Prepaid expenses and other assets         (6,283)         2,198         (2,891)           Accounts receivable         2,024         2,738         4,707           Prepaid expenses and other assets of the assets of the asset of the	Deferred tax provision (benefit)	10		(3,727)	2,019
Impairment of goodwill         224,272         —           Impairment of intancible asset         —         17,308         —           Change in fair value of investment in equity securities         —         2,324         (1,443)           Other         37         (2)         568           Changes in operating assets and liabilities:	Change in fair value of financing derivatives	(10,287)		(5,100)	14,226
Immairment of intancible asset	Change in fair value of warrant liability	(4,894)		2,411	_
Change in fiair value of investment in equity securities         —         2,324         (1,43)           Other         37         (2)         568           Changes in operating assets and liabilities:         —         2,024         2,738         4,707           Prepaid expenses and other assets         (6,283)         2,198         (2,891)           Accounts pavable, accrued expenses, and other liabilities         (17,095)         10,438         (4,955)           Contract liability and customer advances         7,341         (3,477)         (30,013)           Current operating lease liability         (6,327)         (7,638)         —           Insurance recoverable on lititigation settlements         —         —         10,000           Net eash novoided by (used in) operating activities         717         (4,636)         (72,575)           Investing activities:           Capitalized internal-use offware costs         (15,078)         (11,500)         (9,608)           Proceeds from sale of investment in equity securities         1         2,736         (4,206)           Proceeds from sale of investment in equity securities         1         2,535         —           Principal payments on finance leases         (1,50)         (2,535)	Impairment of goodwill	_		224,272	_
Other         37         (2)         568           Chances in operating assets and liabilities:         Chances in operating assets and liabilities:         4.070           Prepaid expenses and other assets         (6.283)         2.198         (2.891)           Accounts pavable, accrued expenses, and other liabilities         (17.095)         10.438         (4.955)           Contract liability and customer advances         7,341         (3.477)         (30.013)           Current operating lease liability         (6.327)         (7.638)         —           Insurance recoverable on litigation settlements         —         —         10.000           Net cash movided by fused in) onerating activities         717         (4.636)         (72.575)           Investing activities         (15.078)         (11.500)         (9.088)           Purchases of property and equipment         (477)         (2.736)         (4.206)           Pruchases of property and equipment         (477)         (2.736)         (4.206)           Pruchases of property and equipment in equity securities         (15.578)         (10.400)         (13.814)           Financing activities         (15.555)         (10.400)         (13.814)           Financing payments on finance leases         (17.54)         (2.535)         —     <	Impairment of intangible asset	_		17,308	_
Changes in operating assets and liabilities:         2.024         2.738         4.707           Prepaid expenses and other assets         (6.283)         2.198         (2.891)           Accounts ravable, accrued expenses, and other liabilities         (17.095)         10.438         (4.955)           Contract liability and customer advances         7.341         (3.477)         (30.013)           Current operating lease liability         (6.327)         (7.638)         —           Insurance recoverable on litigation settlements         —         —         —         10.000           Net eash movided by (used in) operating activities         717         (4.636)         (72.575)           Investing activities           Capitalized internal-use software costs         (15.078)         (11.500)         (9.608)           Proceeds from sale of investment in equity securities         —         —         3.776         —           Net cash used in investing activities         (15.555)         (10.460)         (13.814)           Financing activities           Principal payments on finance leases         (17.54)         (2.535)         —           Principal payments on finance leases and offware license arrangements         (367)         (2.070)         <	Change in fair value of investment in equity securities	_		2,324	(1,443)
Accounts receivable         2.024         2.738         4.707           Prepaid expenses and other assets         (6.283)         2.198         (2.891)           Accounts payable, accrued expenses, and other liabilities         (11.005)         10.438         (4.955)           Contract liability and customer advances         7.341         (3.477)         (30.013)           Current operating lease liability         (6.327)         (7.638)         —           Insurance recoverable on litigation settlements         —         —         10.000           Net eash provided by (used in) operating activities         717         (4.636)         (72.575)           Investing activities           Capitalized internal-use software costs         (15.078)         (11.500)         (9.088)           Purchases of property and equipment         (477)         (2.736)         (4.206)           Proceeds from sale of investment in equity securities         —         3.776         —           Net eash used in investing activities         (15.555)         (10.460)         (13.814)           Financing activities           Principal payments on finance leases         (1.754)         (2.535)         —           Principal payments on capital lease and software license arrangements <t< td=""><td>Other</td><td>37</td><td></td><td>(2)</td><td>568</td></t<>	Other	37		(2)	568
Prepaid expenses and other assets         (6.283)         2.198         (2.891)           Accounts payable, accrued expenses, and other liabilities         (17.095)         10.438         (4.955)           Contract liability and customer advances         7.341         (3.477)         (30.013)           Current operating lease liability         (6.327)         (7.638)         —           Insurance recoverable on litigation settlements         —         —         10.000           Net cash provided by (used in) operating activities         717         (4.636)         (72.575)           Investing activities:           Capitalized internal-use software costs         (15.078)         (11.500)         (9.608)           Purchases of property and equipment         (477)         (2.736)         (4.206)           Proceeds from sele of investment in equity securities         —         3.776         —           Net cash used in investing activities         —         3.776         —           Financing activities           Financing activities           Frincipal payments on finance leases         (1.754)         (2.535)         —           Principal payments on finance leases         (1.754)         (2.535)         —           Principal payments on tina	Changes in operating assets and liabilities:				
Accounts payable, accrued expenses, and other liabilities         (17,095)         10,438         (4,955)           Contract liability and customer advances         7,341         (3,477)         (30,013)           Current operatine lease liability         (6,327)         (7,638)         —           Insurance recoverable on litigation settlements         —         —         10,000           Net cash movided by (used in) operating activities         717         (4,636)         (72,575)           Investing activities         (15,078)         (11,500)         (9,608)           Purchases of property and equipment         (477)         (2,736)         (4,206)           Proceeds from sale of investment in equity securities         —         3,776         —           Net cash used in investing activities         (15,555)         (10,460)         (13,814)           Financing activities           Frincipal payments on finance leases         (1,754)         (2,535)         —           Principal payments on finance leases         (1,754)         (2,535)         —           Principal payments on capital lease and software license arrangements         (367)         (2,070)         (9,006)           Payments for taxes related to net share settlement of equity awards         (117)         (1,267)	Accounts receivable	2,024		2,738	4,707
Contract liability and customer advances         7,341         (3,477)         (30,013)           Current operating lease liability         (6.327)         (7.638)         —           Insurance recoverable on litigation settlements         —         —         10,000           Net eash provided by (used in) operating activities         717         (4.636)         (72,575)           Insurance recoverable on litigation settlements         —         —         —         10,000           Insurance recoverable on litigation settlements         —         —         —         (4.636)         (72,575)           Insurance activities         —         —         —         —         —         (9.088)           Proceeds from sale of investment in equity securities         —         —         3,776         —	Prepaid expenses and other assets	(6,283)		2,198	(2,891)
Current operating lease liability         (6.327)         (7.638)         —           Insurance recoverable on litigation settlements         —         —         10,000           Net cash provided by (used in) operating activities         717         (4.636)         (72,578)           Investing activities:           Capitalized internal-use software costs         (15.078)         (11,500)         (9,608)           Purchases of property and equipment         (477)         (2,736)         (4,206)           Proceeds from sale of investment in equity securities         —         3,776         —           Net cash used in investing activities         (15,555)         (10,460)         (13,814)           Financing activities:           Principal payments on finance leases         (1,754)         (2,535)         —           Principal payments on finance leases         (1,754)         (2,535)         —           Principal payments on capital lease and software license arrangements         (367)         (2,070)         (9,006)           Payments for taxes related to net share settlement of equity awards         (117)         (1,267)         (5,263)           Proceeds from be exercise of stock options         142         1,191         2,855           Proceeds from private placement, net of	Accounts payable, accrued expenses, and other liabilities	(17,095)		10,438	(4,955)
Insurance recoverable on litigation settlements	Contract liability and customer advances	7,341		(3,477)	(30,013)
Net cash nrovided by (used in) onerating activities         717         (4.636)         (72.575)           Investing activities:         Capitalized internal-use software costs         (15.078)         (11.500)         (9.608)           Purchases of property and equipment         (477)         (2.736)         (4.206)           Proceeds from sale of investment in equity securities         —         3,776         —           Net cash used in investing activities         (15.555)         (10.460)         (13.814)           Financing activities:           Principal payments on finance leases         (1,754)         (2.535)         —           Principal payments on capital lease and software license arrangements         (367)         (2.070)         (9.006)           Payments for taxes related to net share settlement of equity awards         (117)         (1.267)         (5.263)           Proceeds from the exercise of stock options         142         1,91         2.855           Proceeds from private placement, net of issuance costs paid         —         19.752         —           Proceeds from secured term note         —         13.000         —           Secured term note issuance costs         —         (350)         —           Proceeds from sale-leaseback financing transaction         —         4.25	Current operating lease liability	(6,327)		(7,638)	_
Capitalized internal-use software costs	Insurance recoverable on litigation settlements	 _			10,000
Capitalized internal-use software costs         (15,078)         (11,500)         (9,608)           Purchases of property and equipment         (477)         (2,736)         (4,206)           Proceeds from sale of investment in equity securities         — 3,776         —           Net cash used in investing activities         (15,555)         (10,460)         (13,814)           Financing activities:           Principal payments on finance leases         (1,754)         (2,535)         —           Principal payments on capital lease and software license arrangements         (367)         (2,070)         (9,006)           Payments for taxes related to net share settlement of equity awards         (117)         (1,267)         (5,263)           Proceeds from the exercise of stock options         142         1,191         2,855           Proceeds from private placement, net of issuance costs paid         —         19,752         —           Proceeds from secured term note         —         13,000         —           Secured term note issuance costs         —         (350)         —           Proceeds from sale-leaseback financing transaction         —         4,252         —           Proceeds from borrowings on senior secured convertible notes         —         —         (5,146) <tr< td=""><td>Net cash provided by (used in) operating activities</td><td>717</td><td></td><td>(4,636)</td><td>(72,575)</td></tr<>	Net cash provided by (used in) operating activities	717		(4,636)	(72,575)
Purchases of property and equipment         (477)         (2,736)         (4,206)           Proceeds from sale of investment in equity securities         —         3,776         —           Net cash used in investing activities         (15,555)         (10,460)         (13,814)           Financing activities:           Principal payments on finance leases         (1,754)         (2,535)         —           Principal payments on capital lease and software license arrangements         (367)         (2,070)         (9,006)           Payments for taxes related to net share settlement of equity awards         (117)         (1,267)         (5,263)           Proceeds from the exercise of stock options         142         1,191         2,855           Proceeds from private placement, net of issuance costs naid         —         19,752         —           Proceeds from secured term note         —         13,000         —           Proceeds from sale-leaseback financing transaction         —         4,252         —           Proceeds from borrowings on senior secured convertible notes         —         —         100,000           Senior secured convertible notes issuance costs         —         —         65,146           Financing proceeds received on subscription receivable         —         —	Investing activities:				
Proceeds from sale of investment in equity securities         —         3,776         —           Net cash used in investment in equity securities         (15,555)         (10,460)         (13,814)           Financing activities:           Principal payments on finance leases         (1,754)         (2,535)         —           Principal payments on capital lease and software license arrangements         (367)         (2,070)         (9,006)           Payments for taxes related to not share settlement of equity awards         (117)         (1,267)         (5,263)           Proceeds from the exercise of stock options         142         1,191         2,855           Proceeds from private placement, not of issuance costs paid         —         13,000         —           Proceeds from secured term note         —         13,000         —           Secured term note issuance costs         —         (350)         —           Proceeds from sale-leaseback financing transaction         —         4,252         —           Proceeds from borrowings on senior secured convertible notes         —         —         100,000           Senior secured convertible notes issuance costs         —         —         (5,146)           Financing proceeds received on subscription receivable         —         — <td< td=""><td>Capitalized internal-use software costs</td><td>(15,078)</td><td></td><td>(11,500)</td><td>(9,608)</td></td<>	Capitalized internal-use software costs	(15,078)		(11,500)	(9,608)
Proceeds from sale of investment in equity securities         —         3,776         —           Net cash used in investment in equity securities         (15,555)         (10,460)         (13,814)           Financing activities:           Principal payments on finance leases         (1,754)         (2,535)         —           Principal payments on capital lease and software license arrangements         (367)         (2,070)         (9,006)           Payments for taxes related to not share settlement of equity awards         (117)         (1,267)         (5,263)           Proceeds from the exercise of stock options         142         1,191         2,855           Proceeds from private placement, not of issuance costs paid         —         13,000         —           Proceeds from secured term note         —         13,000         —           Secured term note issuance costs         —         (350)         —           Proceeds from sale-leaseback financing transaction         —         4,252         —           Proceeds from borrowings on senior secured convertible notes         —         —         100,000           Senior secured convertible notes issuance costs         —         —         6,146           Financing proceeds received on subscription receivable         —         —         9	Purchases of property and equipment	(477)		(2,736)	(4,206)
Financing activities:         (15.555)         (10.460)         (13.814)           Financing activities:           Principal payments on finance leases         (1,754)         (2,535)         —           Principal payments on capital lease and software license arrangements         (367)         (2,070)         (9,006)           Payments for taxes related to net share settlement of equity awards         (117)         (1,267)         (5,263)           Proceeds from the exercise of stock options         142         1,191         2,855           Proceeds from private placement, net of issuance costs paid         —         19,752         —           Proceeds from secured term note         —         13,000         —           Secured term note issuance costs         —         (350)         —           Proceeds from sale-leaseback financing transaction         —         4,252         —           Proceeds from borrowings on senior secured convertible notes         —         —         100,000           Senior secured convertible notes issuance costs         —         —         5,146           Financing proceeds received on subscription receivable         —         —         9,679           Net cash (used in) provided by financing activities         (2,096)         31,973	Proceeds from sale of investment in equity securities	_		3,776	_
Principal payments on finance leases (1,754) (2,535) — Principal payments on capital lease and software license arrangements (367) (2,070) (9,006) Payments for taxes related to net share settlement of equity awards (117) (1,267) (5,263) Proceeds from the exercise of stock options 142 1,191 2,855 Proceeds from private placement, net of issuance costs paid — 19,752 — Proceeds from secured term note — 13,000 — Secured term note issuance costs — (350) — Proceeds from sale-leaseback financing transaction — 4,252 — Proceeds from borrowings on senior secured convertible notes — 100,000 Senior secured convertible notes issuance costs — (5,146) Financing proceeds received on subscription receivable — — 9,679 Net cash (used in) provided by financing activities (2,096) 31,973 93,119 Effect of exchange rate changes on cash, cash equivalents and restricted cash (16,032) 16,575 5,073	Net cash used in investing activities	(15,555)			(13,814)
Principal payments on finance leases (1,754) (2,535) — Principal payments on capital lease and software license arrangements (367) (2,070) (9,006) Payments for taxes related to net share settlement of equity awards (117) (1,267) (5,263) Proceeds from the exercise of stock options 142 1,191 2,855 Proceeds from private placement, net of issuance costs paid — 19,752 — Proceeds from secured term note — 13,000 — Secured term note issuance costs — (350) — Proceeds from sale-leaseback financing transaction — 4,252 — Proceeds from borrowings on senior secured convertible notes — 100,000 Senior secured convertible notes issuance costs — (5,146) Financing proceeds received on subscription receivable — — 9,679 Net cash (used in) provided by financing activities (2,096) 31,973 93,119 Effect of exchange rate changes on cash, cash equivalents and restricted cash (16,032) 16,575 5,073	Financing activities:				
Principal payments on capital lease and software license arrangements(367)(2.070)(9,006)Payments for taxes related to net share settlement of equity awards(117)(1,267)(5,263)Proceeds from the exercise of stock options1421,1912,855Proceeds from private placement, net of issuance costs paid—19,752—Proceeds from secured term note—13,000—Secured term note issuance costs—(350)—Proceeds from sale-leaseback financing transaction—4,252—Proceeds from borrowings on senior secured convertible notes——100,000Senior secured convertible notes issuance costs——(5,146)Financing proceeds received on subscription receivable——9,679Net cash (used in) provided by financing activities(2,096)31,97393,119Effect of exchange rate changes on cash, cash equivalents and restricted cash902(302)(1,657)Net (decrease) increase in cash, cash equivalents and restricted cash(16,032)16,5755,073		(1,754)		(2,535)	_
Payments for taxes related to net share settlement of equity awards  (117) (1,267) (5,263)  Proceeds from the exercise of stock options  142 1,191 2,855  Proceeds from private placement. net of issuance costs paid  — 19,752 —  Proceeds from secured term note  Secured term note issuance costs  — (350) —  Proceeds from sale-leaseback financing transaction  — 4,252 —  Proceeds from borrowings on senior secured convertible notes  — 100,000  Senior secured convertible notes issuance costs  — (5,146)  Financing proceeds received on subscription receivable  — 9,679  Net cash (used in) provided by financing activities  (2,096) 31,973 93,119  Effect of exchange rate changes on cash, cash equivalents and restricted cash  (16,032) 16,575 5,073					(9,006)
Proceeds from the exercise of stock options1421,1912,855Proceeds from private placement, net of issuance costs paid—19,752—Proceeds from secured term note—13,000—Secured term note issuance costs—(350)—Proceeds from sale-leaseback financing transaction—4,252—Proceeds from borrowings on senior secured convertible notes——100,000Senior secured convertible notes issuance costs——(5,146)Financing proceeds received on subscription receivable——9,679Net cash (used in) provided by financing activities(2,096)31,97393,119Effect of exchange rate changes on cash, cash equivalents and restricted cash902(302)(1,657)Net (decrease) increase in cash, cash equivalents and restricted cash(16,032)16,5755,073					
Proceeds from private placement, net of issuance costs paid ————————————————————————————————————					
Proceeds from secured term note—13,000—Secured term note issuance costs—(350)—Proceeds from sale-leaseback financing transaction—4,252—Proceeds from borrowings on senior secured convertible notes——100,000Senior secured convertible notes issuance costs——(5,146)Financing proceeds received on subscription receivable——9,679Net cash (used in) provided by financing activities(2,096)31,97393,119Effect of exchange rate changes on cash, cash equivalents and restricted cash902(302)(1,657)Net (decrease) increase in cash, cash equivalents and restricted cash(16,032)16,5755,073	·	_			_
Proceeds from sale-leaseback financing transaction — 4,252 — Proceeds from borrowings on senior secured convertible notes — 100,000 Senior secured convertible notes issuance costs — — (5,146) Financing proceeds received on subscription receivable — — 9,679 Net cash (used in) provided by financing activities — (2,096) 31,973 93,119 Effect of exchange rate changes on cash, cash equivalents and restricted cash 902 (302) (1,657) Net (decrease) increase in cash, cash equivalents and restricted cash (16,032) 16,575 5,073		_			_
Proceeds from borrowings on senior secured convertible notes  Senior secured convertible notes issuance costs  (5,146)  Financing proceeds received on subscription receivable  Net cash (used in) provided by financing activities  (2,096)  Senior secured convertible notes issuance costs  (5,146)  (2,096)  31,973  93,119  Effect of exchange rate changes on cash, cash equivalents and restricted cash  (16,032)  16,575  5,073	Secured term note issuance costs	_		(350)	_
Senior secured convertible notes issuance costs——(5,146)Financing proceeds received on subscription receivable——9,679Net cash (used in) provided by financing activities(2,096)31,97393,119Effect of exchange rate changes on cash, cash equivalents and restricted cash902(302)(1,657)Net (decrease) increase in cash, cash equivalents and restricted cash(16,032)16,5755,073	Proceeds from sale-leaseback financing transaction	_		4,252	_
Senior secured convertible notes issuance costs——(5,146)Financing proceeds received on subscription receivable——9,679Net cash (used in) provided by financing activities(2,096)31,97393,119Effect of exchange rate changes on cash, cash equivalents and restricted cash902(302)(1,657)Net (decrease) increase in cash, cash equivalents and restricted cash(16,032)16,5755,073	Proceeds from borrowings on senior secured convertible notes	_		_	100,000
Financing proceeds received on subscription receivable  — 9,679  Net cash (used in) provided by financing activities (2,096) 31,973 93,119  Effect of exchange rate changes on cash, cash equivalents and restricted cash 902 (302) (1,657)  Net (decrease) increase in cash, cash equivalents and restricted cash (16,032) 16,575 5,073	Senior secured convertible notes issuance costs	_		_	
Effect of exchange rate changes on cash, cash equivalents and restricted cash  Net (decrease) increase in cash. cash equivalents and restricted cash  (16,032)  (302)  (1,657)  5,073	Financing proceeds received on subscription receivable	 _			
Effect of exchange rate changes on cash, cash equivalents and restricted cash  Net (decrease) increase in cash. cash equivalents and restricted cash  (16,032)  (302)  (1,657)  5,073		(2,096)		31,973	
Net (decrease) increase in cash, cash equivalents and restricted cash (16,032) 16,575 5,073					
Cash, cash equivalents and restricted cash at beginning of period	Cash, cash equivalents and restricted cash at beginning of period	 66,773		50,198	45,125
Cash. cash equivalents and restricted cash at end of period \$ 50,741 \$ 66,773 \$ 50,198	Cash. cash equivalents and restricted cash at end of period	\$	\$	66,773 \$	

Years Ended December 31,

	 As of December 31,						
	2020 2019			2018			
Cash and cash equivalents	\$ 31,126	\$	46,590	\$	44,096		
Restricted cash	 19,615		20,183		6,102		
Total cash, cash equivalents and restricted cash	\$ 50,741	\$	66,773	\$	50,198		

## **Reconciliation of Non-GAAP Financial Measures**

The following table presents a reconciliation of net loss (GAAP) to adjusted EBITDA for each of the periods identified:

	Years Ended December 31,							
	20		2019		2018			
(In thousands)	(Unau	(Unaudited) (Unau		d) (Unaudited)				
Net loss (GAAP)	<u>\$</u>	(47,918)	\$ (338,996)	\$	(159,268)			
Interest expense, net		35,805	31,526		16,465			
Amortization of intangible assets		27,219	30,076		32,864			
Depreciation		14,064	12,778		17,259			
Amortization expense of finance leases		1,652	2,413		_			
Income tax provision (benefit)		902	(1,007)		3,706			
EBITDA		31,724	(263,210)		(88,974)			
Adjustments:								
Stock-based compensation expense		10,073	16,695		37,151			
Impairment of right-of-use and long-lived assets		4,671	_		_			
Impairment of goodwill		_	224,272					
Impairment of intangible asset		_	17,308		_			
Investigation and audit related		_	4,305		38,338			
Restructuring		_	3,263		11,837			
Settlement of certain litigation, net (1)		_	2,900		5,250			
Other (income) expense, net (2)		(14,164)	682		12,783			
Adiusted EBITDA	\$	32,304	\$ 6,215	\$	16,385			

<sup>(1)</sup> Settlement of certain litigation, net includes settlement amounts incurred for certain legal proceedings defined by our senior secured convertible notes (the "Notes"), which amounts are classified as general and administrative expenses in the Consolidated Statements of Operations and Comprehensive Loss.

<sup>(2)</sup> Adjustments to other (income) expense, net, reflect non-cash changes in the fair value of financing derivatives, warrants liability and equity securities investment included in other income (expense), net and certain legal expenses defined by the Notes and classified as general and administrative expenses in the Consolidated Statements of Operations and Comprehensive Loss. Additionally, we recorded transaction costs related to the issuance of warrants, which costs were allocated to the warrants liability and recorded in general and administrative expenses in the Consolidated Statements of Operations and Comprehensive Loss. The remaining transaction costs were recorded in additional paid-in capital in the Consolidated Balance Sheets.

The following tables present a reconciliation of net loss (GAAP) to non-GAAP net loss for each of the periods identified:

	Years Ended December 31,						
		2020		2019		2018	
(In thousands)	J)	naudited)		(Unaudited)		(Unaudited)	
Net loss (GAAP)	\$	(47,918)	\$	(338,996)	\$	(159,268)	
Adjustments:							
Amortization of intangible assets		27,219		30,076		32,864	
Stock-based compensation expense		10,073		16,695		37,151	
Impairment of right-of-use and long-lived assets		4,671					
Impairment of goodwill		_		224,272		_	
Impairment of intangible asset		_		17,308			
Investigation and audit related		_		4,305		38,338	
Restructuring		_		3,263		11,837	
Settlement of certain litigation, net (1)		_		2,900		5,250	
Other (income) expense, net (2)		(14,164)		682		12,783	
Non-GAAP net loss	\$	(20,119)	\$	(39,495)	\$	(21,045)	

<sup>(1)</sup> Settlement of certain litigation, net includes settlement amounts incurred for certain legal proceedings defined by the Notes, which amounts are classified as general and administrative expenses in the Consolidated Statements of Operations and Comprehensive Loss.

We do not provide GAAP net income (loss) on a forward-looking basis because we are unable to predict with reasonable certainty our future stock-based compensation expense, litigation and restructuring expense, fair value adjustments for financing derivatives and warrants, interest expense, and any unusual gains or losses without unreasonable effort. These items are uncertain, depend on various factors, and could be material to results computed in accordance with GAAP. For this reason, we are unable without unreasonable effort to provide a reconciliation of adjusted EBITDA, adjusted EBITDA margin or non-GAAP net loss to the most directly comparable GAAP measure, GAAP net income (loss), on a forward-looking basis.

#### **Supplemental Non-GAAP Disclosure**

The following tables present a reconciliation of certain non-GAAP expense line items (to be discussed on today's conference call) to the most directly comparable GAAP expense line items. GAAP expense line items have been adjusted to exclude the effects of stock-based compensation.

				Years Ended	December 31,			
(In thousands)			)20 ıdited)				19 idited)	
	As reported (GAAP)	Less: stock- based compensation	As adjusted (non-GAAP)	% of GAAP Revenue	As reported (GAAP)	Less: stock- based compensation	As adjusted (non-GAAP)	% of GAAP Revenue
Revenues	\$ 356,036			100.0 %	\$ 388,645			100.0 %
Cost of revenues	180,712	\$ 1,288	\$ 179,424	50.4 %	199,622	\$ 1,852	\$ 197,770	50.9 %
Gross profit	175,324	(1,288)	176,612	49.6 %	189,023	(1,852)	190,875	49.1 %
Selling and marketing	70,220	2,226	67,994	19.1 %	89,145	3,615	85,530	22.0 %
Research and development	38,706	886	37,820	10.6 %	61,802	1,981	59,821	15.4 %
General and administrative	55,783	5,673	50,110	14.1 %	66,419	9,247	57,172	14.7 %
Restructuring	_	_	_	<u> </u>	3,263	(137)	3,400	0.9 %

We do not provide GAAP cost of revenues, selling and marketing, research and development, general and administrative, and restructuring expense on a forward-looking basis because we are unable to predict with reasonable certainty our future stock-based compensation expense without unreasonable effort. Stock-based compensation expense is uncertain, depends on various factors, and could be material to results computed in accordance with GAAP. For this reason, we are unable without unreasonable effort to provide a reconciliation of non-GAAP operating expense to the most directly comparable GAAP measure on a forward-looking basis.

<sup>(2)</sup> Adjustments to other (income) expense, net, reflect non-cash changes in the fair value of financing derivatives, warrants liability and equity securities investment included in other income (expense), net and certain legal expenses defined by the Notes and classified as general and administrative expenses in the Consolidated Statements of Operations and Comprehensive Loss. Additionally, we recorded transaction costs related to the issuance of warrants, which costs were allocated to the warrants liability and recorded in general and administrative expenses in the Consolidated Statements of Operations and Comprehensive Loss. The remaining transaction costs were recorded in additional paid-in capital in the Consolidated Balance Sheets.

## COMSCORE, INC.

## CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE LOSS

(Unaudited)

(In thousands, except share and per share data)

		Three Months En	ded December 31,		
		2020		2019	
Revenues	\$	89,990	\$	95,163	
Cost of revenues (1) (2)		43,499		46,831	
Selling and marketing (1) (2)		17,869		20,555	
Research and development (1) (2)		9,304		12,639	
General and administrative (1) (2)		14,363		15,878	
Amortization of intangible assets		6,705		6,925	
Investigation and audit related		_		129	
Restructuring				(1,886)	
Total expenses from operations		91,740		101,071	
Loss from operations		(1,750)		(5,908)	
Interest expense, net		(9,076)		(8,350)	
Other income (expense), net		1,692		(4,967)	
Loss from foreign currency transactions		(2,338)		(432)	
Loss before income taxes		(11,472)		(19,657)	
Income tax provision		(1,740)		(1,733)	
Net loss	\$	(13,212)	\$	(21,390)	
Net loce per common chare					
Basic and diluted	\$	(0.18)	\$	(0.31)	
Weighted-average number of shares used in per share calculation - Common Stock:					
Basic and diluted		72,814,261		69,644,437	
Comprehensive loss:					
Net loss	\$	(13,212)	\$	(21,390)	
Other comprehensive income:					
Foreign currency cumulative translation adjustment		3,862		1,182	
Total comprehensive loss	\$	(9,350)	\$	(20,208)	
(1) Excludes amortization of intangible assets, which is presented as a separate line item.					
(2) Stock-based compensation expense is included in the line items above as follows:					
		Three Months En	ded D	ecember 31,	
		2020		2019	
Cost of revenues	\$	89	\$	(28)	
Selling and marketing	•	272		456	
Research and development		69		118	
		2.115		1.050	

2,545

General and administrative

Total stock-based compensation expense

## **Reconciliation of Non-GAAP Financial Measures**

The following table presents a reconciliation of net loss (GAAP) to adjusted EBITDA for each of the periods identified:

	Three Months En	nded December 31,
	2020	2019
(In thousands)	(Unaudited)	(Unaudited)
Net loss (GAAP)	<u>\$ (13,212)</u>	\$ (21,390)
Interest expense, net	9,076	8,350
Amortization of intangible assets	6,705	6,925
Depreciation	3,747	3,331
Finance lease amortization expense	443	439
Income tax provision	1,740	1,733
EBITDA	8.499	(612)
Adjustments:		
Stock-based compensation expense	2,545	2,425
Investigation and audit related	<u> </u>	129
Restructuring	<u> </u>	(1,886)
Other (income) expense, net (1)	(1,658)	5,413
Adiusted EBITDA	\$ 9,386	\$ 5,469

<sup>(1)</sup> Adjustments to other (income) expense, net, reflect non-cash changes in the fair value of financing derivatives and warrants liability included in other income (expense), net on our Consolidated Statements of Operations and Comprehensive Loss.

The following tables present a reconciliation of net loss (GAAP) to non-GAAP net loss for each of the periods identified:

	Tl	ree Months En	ded December 31,
		2020	2019
(In thousands)	Ŋ	J <b>naudited)</b>	(Unaudited)
Net loss (GAAP)	\$	(13,212)	\$ (21,390)
Adjustments:			
Amortization of intangible assets		6,705	6,925
Stock-based compensation expense		2,545	2,425
Investigation and audit related			129
Restructuring		_	(1,886)
Other (income) expense, net (1)		(1,658)	5.413
Non-GAAP net loss	\$	(5,620)	\$ (8,384)

<sup>(1)</sup> Adjustments to other (income) expense, net, reflect non-cash changes in the fair value of financing derivatives and warrants liability included in other income (expense), net on our Consolidated Statements of Operations and Comprehensive Loss.

		Three Months Ended							
(In thousands)		March 31, 2020 (Unaudited)		une 30, 2020 Unaudited)	September 30, 2020 (Unaudited)		ember 31, 2020 Unaudited)		
Net loss (GAAP)	\$	(13,184)	\$	(10,401)	\$ (11,121)	\$	(13,212)		
Adjustments:									
Amortization of intangible assets		6,918		6,846	6,750		6,705		
Impairment of right-of-use and long-lived assets		4,671		_	_		_		
Stock-based compensation expense		2,658		2,346	2,524		2,545		
Other income, net (1)		(6,892)		(1,542)	(4,072)		(1,658)		
Non-GAAP net loss	_ \$	(5,829)	\$	(2,751)	\$ (5,919)	\$	(5,620)		

<sup>(1)</sup> Adjustments to other income, net, reflect non-cash changes in the fair value of financing derivatives and warrants liability included in other income (expense), net on our Consolidated Statements of Operations and Comprehensive Loss.

	Three Months Ended										
(In thousands)		rch 31, 2019 Jnaudited)		une 30, 2019 (Unaudited)	September 30, 2019 (Unaudited)	December 31, 2019 (Unaudited)					
Net loss (GAAP)	\$	(27,514)	\$	(279,533)	\$ (10,559)	\$	(21,390)				
Adjustments:											
Amortization of intangible assets		8,105		8,076	6,970		6,925				
Stock-based compensation expense		6,953		4,304	3,013		2,425				
Investigation and audit related		842		2,354	980		129				
Restructuring		(70)		2,949	2,270		(1,886)				
Impairment of goodwill				224,272	_						
Impairment of intangible assets		_		17,308	_		_				
Settlement of certain litigation, net (1)				5,000	(2,100)						
Private placement issuance costs		_		1,154	(416)		_				
Other (income) expense, net (2)		(2,388)		3,304	(6,385)		5,413				
Non-GAAP net loss	\$	(14,072)	\$	(10,812)	\$ (6,227)	\$	(8,384)				

<sup>(1)</sup> Settlement of certain litigation, net includes settlement amounts incurred for certain legal proceedings defined by the Notes, which amounts are classified as general and administrative expenses in the Consolidated Statements of Operations and Comprehensive Loss.

## **Supplemental Non-GAAP Disclosure**

The following tables present a reconciliation of certain non-GAAP expense line items (to be discussed on today's conference call) to the most directly comparable GAAP expense line items. GAAP expense line items have been adjusted to exclude the effects of stock-based compensation.

	Three Months Ended December 31,												
(In thousands)	2020 (Unaudited)						2019 (Unaudited)						
	As repo (GAA		Less: stock- based compensation	1	As adjusted non-GAAP)	% of GAAP Revenue	A	as reported (GAAP)		ss: stock- based pensation		s adjusted on-GAAP)	% of GAAP Revenue
Revenues	\$ 89,9	990				100.0 %	\$	95,163					100.0 %
Cost of revenues	43,4	199	\$ 89	\$	43,410	48.2 %		46,831	\$	(28)	\$	46,859	49.2 %
Gross profit	46.4	191	(89)		46,580	51.8 %		48,332		28		48,304	50.8 %
Selling and marketing	17,8	369	272		17,597	19.6 %		20,555		456		20,099	21.1 %
Research and development	9,3	304	69		9,235	10.3 %		12,639		118		12,521	13.2 %
General and administrative	14,3	363	2,115		12,248	13.6 %		15,878		1,879		13,999	14.7 %
Restructuring			_		_	<b></b> %		(1.886)		_		(1.886)	(2.0)%

<sup>(2)</sup> Adjustments to other (income) expense, net, reflect non-cash changes in the fair value of financing derivatives, warrants liability and equity securities investment included in other income (expense), net on our Consolidated Statements of Operations and Comprehensive Loss.

## Revenues

Revenues from our three offerings of products and services are as follows:

		Year Ended D				
(In thousands)	2020	% of Revenue	2019	% of Revenue	\$ Variance	% Variance
Ratings and Planning	\$ 253,652	71.2 %	\$ 271,623	69.9 %	\$ (17,971)	(6.6)%
Analytics and Optimization	69,080	19.4 %	74,725	19.2 %	(5,645)	(7.6)%
Movies Reporting and Analytics	 33,304	9.4 %	42,297	10.9 %	(8,993)	(21.3)%
Total revenues	\$ 356,036	100.0 %	\$ 388,645	100.0 %	\$ (32,609)	(8.4)%

		Three Months Er				
(In thousands)	2020 (Unaudited	% of Revenue	2019 (Unaudited)	% of Revenue	\$ Variance	% Variance
Ratings and Planning	\$ 63,63	4 70.7 %	\$ 66,790	70.2 %	\$ (3,156)	(4.7)%
Analytics and Optimization	19,25	3 21.4 %	17,722	18.6 %	1,531	8.6 %
Movies Reporting and Analytics	7,10	7.9 %	10,651	11.2 %	(3,548)	(33.3)%
Total revenues	\$ 89,99	00 100.0 %	\$ 95,163	100.0 %	\$ (5,173)	(5.4)%